

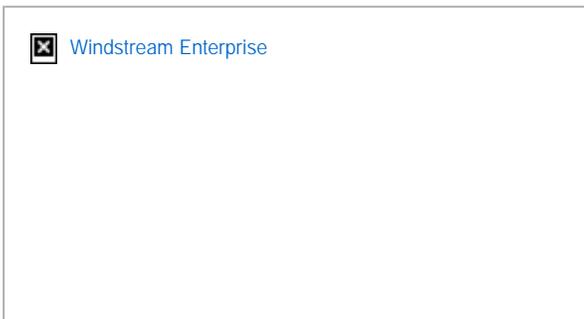


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Physician One Urgent Care improves customer access with OfficeSuite UC® from Windstream Enterprise

Healthcare provider enhances contact opportunities and responsiveness to meet growth demands fueled by location expansion and growth

LITTLE ROCK, Ark., June 20, 2018 (GLOBE NEWSWIRE) -- [Windstream Enterprise](#), a leading provider of advanced network communications, today announced that Physician One Urgent Care, serving Connecticut, New York and Massachusetts, has positioned itself to provide reliable access for patients as it continues to expand across the tri-state region. Windstream Enterprise (WE) channel partner Infinite Technology Consulting (ITC) recommended OfficeSuite UC to Physician One as a solution that could replace their outdated legacy system, and provide a cost-effective solution that could grow with them as their needs changed.



"When we met with ITC, we were struggling with adding new facilities to our existing premise-based phone system," says Mayara Miranda, Physician One IT system analyst. "We needed a system that was easily scalable, had the ability to quickly reroute calls and increase our mobility with a solution that was user-centric vs. device centric."

According to the Urgent Care Association of America, the industry is expected to grow on average by 6 percent in 2018 with many of the larger companies growing at double-digit rates, and Physician One is responding to that trend with 17 current locations and more on the drawing board. Open daily, evenings and on weekends, urgent care centers fill the need to treat routine health needs while delivering additional services such as X-rays and a more convenient, cost-effective, and timely option for serious but non-emergency medical situations.

"OfficeSuite UC delivered all the functionality Physician One was looking for," says Sean Kelly, ITC founder and chief executive officer. "We were able to quickly add more than 200 agent seats, and the hosted system allows Physician One to easily add new sites, manage all locations via a 'single pane of glass' and quickly re-route calls to back-up facilities as call demands change."

Windstream Enterprise's UCaaS solution is a robust, enterprise-class UC solution that integrates voice, multi-media, unified messaging, presence management, mobility and other services onto a single unified platform. Windstream's UCaaS is a fully managed cloud-based solution suitable for enterprise to mid-sized businesses for a flat, per-seat monthly rate which helps businesses project future costs.

"We value our partnership with ITC and by extension their relationship with customers like Physician One," says Curt Allen, senior vice president - Channel for Windstream Enterprise. "Our focus is to understand our partners' and their customer's business needs and ensure that we can deliver solutions like OfficeSuite UC to help them both achieve success."

In addition to its proprietary [OfficeSuite UC](#) solution, Windstream Enterprise offers a range of complementary network and

communications solutions including [SD-WAN Concierge](#), [integrated network security](#), and access, transport and business continuity solutions including [Wavelengths with Optical Encryption](#), [Ethernet](#) and [Fixed Wireless](#) that are collectively designed to help businesses increase productivity, improve ROI and win. More at [windstreambusiness.com](#).

ABOUT WINDSTREAM

Windstream Holdings, Inc. (NASDAQ:WIN), a FORTUNE 500 company, is a leading provider of advanced network communications and technology solutions. Windstream provides data networking, core transport, security, unified communications and managed services to mid-market, enterprise and wholesale customers across the U.S. The company also offers broadband, entertainment and security services for consumers and small and medium-sized businesses primarily in rural areas in 18 states. Services are delivered over multiple network platforms including a nationwide IP network, our proprietary cloud core architecture and on a local and long-haul fiber network spanning approximately 150,000 miles. Additional information is available at [windstream.com](#) or [windstreamenterprise.com](#). Please visit our newsroom at [news.windstream.com](#) or follow us on Twitter at [@Windstream](#) or [@WindstreamBiz](#).

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